

Maintain Proper Water Flow

- It is important to operate and maintain the filter according to the manufacturer's specifications. As a filter gets dirty, the water flow to the heat pump is reduced. The higher the pressure on the filter gauge, the lower the flow rate.
- Similar to a dirty filter, large amounts of debris in the pump and skimmer baskets can reduce water flow. Keep baskets free of debris.
- Check for improper valve settings. A partially closed valve after the filter, or a full-open bypass around the heater, will cause insufficient water flow through heater.
- If the conditions listed above remain unresolved, the water flow through the heater may be reduced to a point where internal safety devices (i.e.: "HP" or "HP5") shut the heater off.
- Before calling for service, always check the filter, the pump basket, and water valve positions. If the problem persists, please call AquaCal Customer Support at: (727) 823-5642.